## GRAYLING

Kenya Agriculture & Food Authority – Tea Directorate

Kenyan tea promotion in Russia

**Interim report on Year 1** 

Prepared for Kenya AFA-TD by Grayling
March 2019







### Year 1: AFA-TD Communications Goals in Russia

- To increase awareness of AFA-TD and Kenyan tea among Russian tea industry players, officials, influencers and general public
- To enhance Kenya's positioning as an inspiring destination bringing the most authentic and high-quality CTC tea
- To generate media buzz around Kenyan tea, to ensure Russian media regularly pick up news on the activities run by AFA-TD
- To stimulate desire to import Kenyan tea (industry players) and purchase it for consumption (general public)

### AFA-TD Communication Activities in Russia in 2018-2019



**Media relations** 



**Communication Hub** 



Relations with tea distributors



**Promotion events** 



**Photo exhibition** 

### Market launch event – Special dinner

As the AFA-TD's inaugural activity in Russia, Grayling organized a special event to launch Kenyan tea in the Russian market for Kenyan tea producers, Russian buyers and distributors, as well as public authorities, industry experts, media and bloggers.

The main goal of the event was to raise awareness and understanding of Kenyan tea among Russian buyers, establish an intercultural dialogue, create a favorable platform to stimulate deals for AFA-TD and increase market share, form positive associations with Kenya and Kenyan tea.

The event gathered **75 guests** including Kenyan officials, Russian tea buyers and distributors, as well as representatives of Russian ministries, tea industry experts, media and bloggers. The event featured high-ranking speakers such as Mr. Hillary Kyengo, Charge d'affaires ad interim at the Embassy of the Kenyan Republic in Russia, Mr. Samuel Ogola, Head of Kenyan Tea Directorate, and Ramaz Chanturia, DG RosTeaCoffee association.

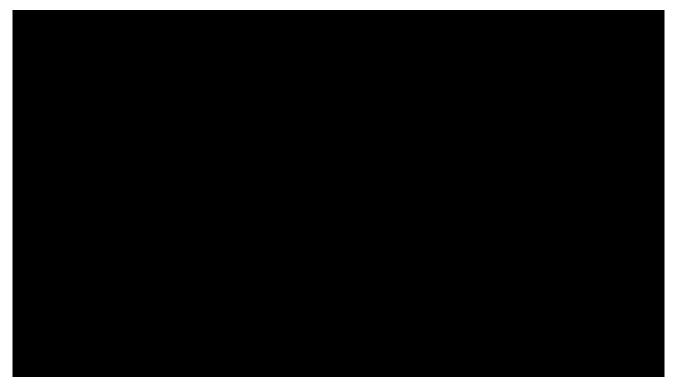
**25 media and bloggers** participated in the Special Dinner, **4 interviews** with leading Russian media were conducted. **11 articles** was published after the event







### Market launch event: video report





### Market launch event: photo report













### Market launch event: photo report













### Market launch event: media coverage









Агентетно по сельскому козяйству и продовольствию Кении намереню увеличить экспорт чая в Россию

Закони, то российни и постигний и на оцине и постигний чарово. Общение закони и постигний то достигний и постигний и постигний и стемента съргат при постигний и постигний

Особляеть закойство об относний в передоставии бы петомогового менениями. Анна Об-собрания пропуск, беспецир законовного его пату в выполнения располняемия относний акти об отности повым менениями поткого относний протого почениями. Верты и повым



егионя. Волее 90% канабранто чая собершения дручную Благодаря.

Болес 20% непольшего чак осфоростся дручную Благодара револьному комолу и высоколириюму расположение положения, час на Белине считается слывае положеность честью, отничается крепили насещаетими вкусом и точную всематом.



### Market launch event: media coverage







# **Content** creation

### Media relations approach

Grayling
established
relationships with all
the relevant Russian
media and
provided a nonstop news flow
about Kenya as an
inspiring destination
and the
motherland of the
best and high
quality tea.

Since May 2018, Grayling has built a loyal media base which helps strengthen relations with target editors. Grayling developed media pitches and established a day-to-day media relations framework including press releases, storytelling, expert comments, tea recipes, partner products and news.

#### Media relations goals:

- To strengthen Kenyan tea positions in Russian media
- To increase coverage about Kenyan tea in Russian media
- To establish informational cooperation and dialogue between AFA TD's speakers and media
- To raise awareness and understanding of Kenyan tea in Russian media

#### Media relations results:

- 200 journalists in the media database are regularly outreached
- 116 articles published between May 2018 and February 2019

# **Content** creation

### Key storylines: what worked best



Industry data & stats



Tea growing & production



Tea & health benefits



Tea recipes & lifehacks



Expert comments from Russian tea tasters



Rare types of tea: history & special features



Kenya as a travel mustvisit destination



# Best stories & Coverage examples

Since June 2018, Grayling has produced 116 articles in lifestyle, business, trade, travel and general interest media.

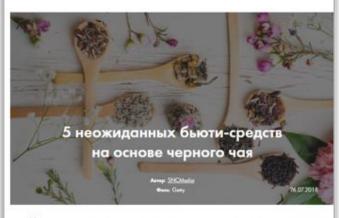
### Most popular stories included:

- Beauty lifehacks featuring tea
- Tea and its health benefits
- Jamhuri and 6 more reasons to visit Kenya



Бунканного на диск строил птистила День независически или, как сего наповани на скання, «Демопрор». Всими образа итмус, исканизация прадаства — первественный году. С чек поря з довабре выявляют средуация — термественный парад, внествия в традационного средуаци, фестимись неципестаций куских, сарскадрай инвест населяцителя нау свебания постращим деплиительных ини итмедать всенийских счаль с незавили. Правдуния Дамихуры — не адмистанизация инитмунациал пострать. Искана, Это строив коматили куский постания безоснениями плавания, законостращими наймание и прав заднами заднативаниями воличенным короне. Јами» — самие бългандинетиме време для постаните Инвин» — до секота диждей даложно в надраждуни, котороня на незавительность участва не отседание диждения турка, в нежидии, котороня на незавительность задут трать и станивность и отседание диж.





Известно, что стресс и жизнь в мегаполисе негативно сказывается на коже и волосах. Одно из эффективных подручных средств для поддержания красоты — черный чай. Если про свойства чая как напитка мы знаем почти все, то про его применение в косметологии осведомлены куда меньше. А ведь чай — один из самых популярных ингредиентов премиум-косметики, с его помощью можно придать новый оттенок волосам, свежесть лицу и даже избавиться от мешков под глазами.



### **Best stories & Coverage examples**









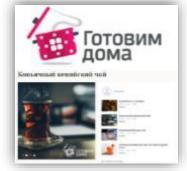
### Media coverage based on partner relations













### Press trip to Kenya

Grayling brought three Russian media representatives and one blogger to Kenya to allow AFA-TD give them an introduction to the Kenyan culture, nature, traditions, people, and tea. In return, journalists developed articles about Kenya and Kenyan tea. The media group was accompanied by a bilingual Grayling representative.

#### Press trip key highlights:

A 10 day press trip was smartly created to show the entire path of the tea production: from the tea leaf on a plantation to a tea auction in Mombasa.

During the trip, Russian media were catered to the following activities:

- Presentation at the Tea Research Institute
- Visit at the KTDA Head Office
- Visit at the EATTA & attendance of Auction
- Attendance of Tea Stakeholders Forum
- Visits to tea trading companies including Chai Trading Msa, JF Mombasa, Gold Crown Beverages Msa, Empire Teas EPZ
- Tea Industry Awards Ceremony

#### Press trip key results:

6 articles from journalists 5 posts from the blogger

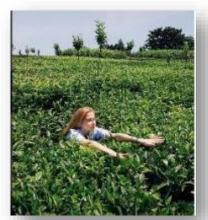


#### Press trip participants

- Anastasia Bykova, <u>Hello</u> (lifestyle magazine)
- Anna Semenukha, <u>Interfax</u> (business & general interest)
- Marina Shakleina, <u>Afisha.Eda</u> (lifestyle, culinary)
- Anna Pavlova, <u>lifestyle & travel blogger</u>
- Elizaveta Zykova, Senior Media Relations Manager, Grayling



### Press trip: photo report











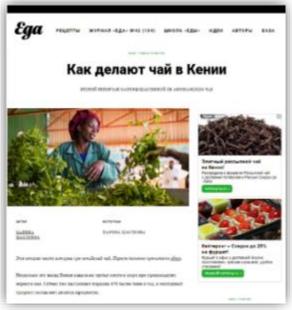


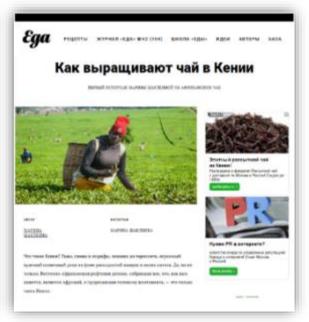




### Press trip: media coverage









### Press trip: blogger coverage







### Press trip to May factory









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# Communication Hub

To address information needs of the Russian tea community and consumers and to promote Kenyan tea Grayling created an online communication hub - kenyantea.ru and respective social media pages.

### Kenyantea.ru online portal



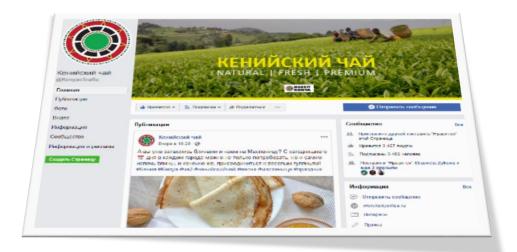
1500+
monthly visits and counting

- •Bilingual Russian + English
- •Direct contacts for professional tea market players
- •Long reads and fast facts on Kenyan tea for tea lovers
- •Essential info on Kenyan AFA-TD and its activities in Russia



### Communication Hub: Social presence

#### Facebook @KenyanTeaRu



#### Instagram @KenyanTeaRu



3.5K+

followers, and counting •Posts: 84 total, 10 per month average

•Engagements (likes, shares and comments): up to 109 per post (35 average)

1.2K+
followers,
and counting

•Posts: 70 total, 10 per month average •Engagements (likes, shares and comments): up to 132 per post (63

average)

### Best performing posts, Facebook

•Engagements: 109 likes, shares •Engagements: 89 likes, and comments

•ER: 3,14%

•Topic: Friday recipe / Traditional masala tea shares and comments

•ER: 2.57%

•Topic: Tea history and traditions

•Engagements: 75 likes, shares and comments

•ER: **2,16%** 

•Topic: Kenyan tea properties

Engagements: 70 likes, shares and comments

•ER: **2,02%** 

•Topic: Tea fact on World Information Day / Nov 26 •Engagements: 65 likes, shares and comments

•ER: 1.87%

•Topic: Kenyan tea production process















### Best performing posts, Instagram

- •Engagements: **132** likes, shares and comments
- •ER: 11,06%
- •Topic: Holiday post with best wishes / Happy New Year!
- •Engagements: **108** likes, shares and comments
- •ER: 9,05%
- •Topic: Friday recipe / Kenyan cognac tea
- •Engagements: **106** likes, shares and comments
- •ER: 8,89%
- •Topic: Kenyan nature
- •Engagements: **100** likes, shares and comments
- •ER: 8,38%
- •Topic: Tea types / Purple tea
- •Engagements: 99 likes, shares and comments
- •ER: **8,38%**
- •Topic: Friday recipe / Traditional masala tea















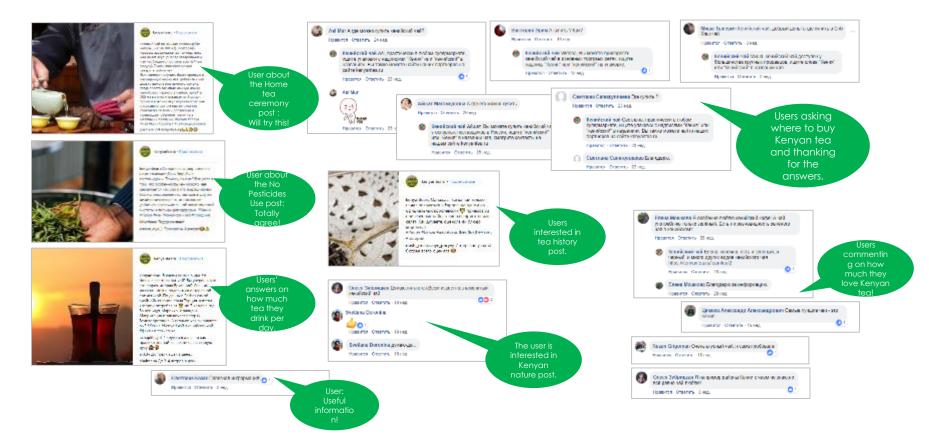
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### Social feedback and community management





### **Photo exhibition**

Tverskoy Boulevard: March – April 2019







### Partner collaboration

Content collaboration with Maitre/Kenika: gift tea set carrying facts about Kenyan tea and a recipe inside – **10 000** gift packs in sale













Thank you for your attention!

GRAYLING

Contact us

# AFA-TD's communications team in Russia

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